Fast Divorce®

SMS/MMS Terms

Terms for Fast Divorce® text and multimedia message programs, including STOP/HELP, service messages, marketing messages, and Portal-first delivery.

Effective date: September 4, 2026

Fast Divorce®: Human. Simple. Finished.™

Public page: SMS/MMS Terms

LDA notice: Fast Divorce® is a registered and bonded California Legal Document Assistant service. LDA Registration No. 2024240911 (Los Angeles County). Expires November 16, 2028. We are not a law firm and do not provide legal advice. Clients self-represent. Courts control timing, acceptance, orders, records, and outcomes.

Related public policies

Privacy Policy: /privacy-policy

Terms of Use: /terms-of-use

SMS/MMS Terms: /sms-terms

1. Program overview and LDA notice

Fast Divorce, Inc. (“Fast Divorce,” “we,” “us,” or “our”) provides short message service and multimedia messaging service communications (together, “SMS/MMS”) through one or more texting programs (each, a “Program”). By opting in to a Program through JotForm, a website form, keyword, verbal consent, or another approved workflow, you agree to these SMS/MMS Terms & Conditions (“SMS Terms”).

The same published SMS Terms may be linked from the public website and from JotForm. The current website version at /sms-terms is the controlling public SMS Terms version unless a later signed Client Agreement expressly states otherwise.

Fast Divorce® is a registered and bonded California Legal Document Assistant service, not a law firm. We do not provide legal advice or legal representation. You represent yourself in court. SMS/MMS messages do not constitute legal advice, do not create an attorney-client relationship, and do not replace the Client Portal for paying clients after Portal access is granted.

2. Types of messages

2.1 Service messages. Matter-status updates, application/payment confirmations, review-pending receipts, reminders, Portal alerts, signature requests, service alerts, support responses, task due-date notices, filing confirmations, and similar account/matter notifications. Examples include: “Your draft is posted to the Portal for review,” “Reminder: your task is due by Friday,” “Payment received — thank you,” and “Your documents have been filed with the court.”

2.2 Marketing messages. Optional promotional or educational messages about Fast Divorce® services, offers, updates, or content. Marketing messages are sent only with separate consent where required. Consent to receive marketing messages is not a condition of purchasing or receiving any Fast Divorce® service.

2.3 Portal rule. For paying clients, once Portal access is granted, Portal is the official delivery and approval channel. SMS/MMS remains supplemental. If there is a conflict between a Portal posting and an SMS/MMS message, the Portal posting controls.

3. Sender numbers

Fast Divorce® may use one or more sender numbers. Each Program or sender number may maintain separate consent and opt-out records.

1. 818-610-3392 (10DLC long code)
2. 213-261-7740 (10DLC long code)
3. 659-204-5709 (10DLC long code)
4. 833-260-7129 (toll-free SMS)

We may update sender numbers as business needs, carrier rules, vendor changes, or compliance requirements change. We will identify ourselves as Fast Divorce® or Fast Divorce in messages. A valid STOP to a sender number applies to that sender number or Program unless we state otherwise or law requires broader treatment.

4. Opt-in and consent

“Opt-in” means your documented consent to receive messages from a Program at your mobile number. Accepted opt-in methods include:

1. Checking a separate SMS/MMS consent box in a Fast Divorce® form or JotForm (service communication consent and marketing consent are collected through separate checkboxes, neither prechecked).
2. Providing documented verbal consent.
3. Texting a published opt-in keyword such as START.
4. Otherwise giving clear consent through an approved workflow.

SMS/MMS consent is collected separately from the general Terms of Use and Privacy Policy acknowledgment. Marketing SMS/MMS consent is separate from service/account SMS/MMS consent and is not required to buy or use Fast Divorce® services.

Typical message frequency is 0–5 messages per week while a matter or Program is active, but frequency may increase during filing, service, signature, payment, or deadline windows.

Message and data rates may apply depending on your mobile plan and carrier. Fast Divorce® does not charge you for SMS/MMS.

You represent that you own or are authorized to use the mobile number you provide, that you will promptly notify us if the number changes or is reassigned, and that you have authority to consent to receiving messages at that number.

5. Opt-out, STOP, HELP, and re-enrollment

5.1 STOP. Text STOP to opt out of messages from the applicable sender number or Program. We will process your STOP request and cease sending messages from that sender number within a reasonable time, typically within 24–48 hours. One confirmation message may be sent after a valid STOP.

5.2 Reasonable equivalents. We also use reasonable efforts to honor END, CANCEL, UNSUBSCRIBE, and QUIT as opt-out requests.

5.3 STOP PROMOS. Where supported, text STOP PROMOS to opt out of marketing messages while continuing to receive service/account messages.

5.4 HELP. Text HELP to the applicable sender number for support options, or contact us at (818) 610-3392 or hello@fastdivorce.com.

5.5 Re-enrollment. After opting out, you may rejoin by texting START to the sender number or by giving fresh consent through an approved Fast Divorce® form or staff workflow. Fresh opt-in is required — we will not re-enroll you without new consent.

5.6 Other opt-out methods. We also honor opt-out requests received by email at hello@fastdivorce.com, through the Client Portal when available, or by calling (818) 610-3392. Please allow a reasonable processing period, typically within 10 business days and sooner when operationally feasible.

6. Consent revocation under federal and state law

Under the Telephone Consumer Protection Act (47 U.S.C. § 227) and applicable FCC regulations, you have the right to revoke your consent to receive autodialed or prerecorded SMS/MMS messages at any time by any reasonable means. A valid STOP message, email, phone call, Portal message, or written notice is a reasonable means of revocation. We will honor your revocation and will not require you to use a specific method, form, or keyword as the exclusive way to revoke consent. Revocation of consent to marketing messages does not automatically revoke consent to service/account messages, and vice versa, unless you clearly indicate you want to revoke all messaging consent.

After revocation, we may continue to send messages only to the extent permitted by law (e.g., one-time confirmation of opt-out, legally required notices, or fraud and security alerts).

7. Portal-first delivery and legal-document limits

For paying clients, once Portal access is granted, the Client Portal is the official delivery and approval channel for drafts, tasks, documents, invoices, receipts, court notices, and final files.

SMS/MMS is a reminder and convenience channel only. Do not rely on SMS/MMS as the complete record of your matter.

No legal advice by text. Fast Divorce® cannot tell you by SMS/MMS what legal form to choose, what rights to request or waive, what strategy to use, what a judge will do, or whether a fee waiver will be approved. We may send general information and process reminders only.

8. Sensitive information and prohibited content

Do not send full Social Security numbers, full payment-card numbers, CVV codes, bank credentials, medical records, passwords, or highly sensitive facts by SMS/MMS.

Do not send illegal, abusive, harassing, defamatory, obscene, fraudulent, threatening, infringing, malicious, or restricted content.

Fast Divorce® may block numbers or stop Program participation for suspected abuse, security risk, carrier compliance issues, fraud, or unlawful use.

9. Privacy for SMS/MMS

We use your mobile number and message interaction data to deliver requested/authorized messages, administer your account or matter, provide support, maintain consent/STOP/HELP records, comply with carrier and legal obligations, prevent fraud or abuse, and improve communication workflows.

Fast Divorce® does not sell your mobile number and does not share mobile numbers with third parties for their own marketing. Service providers who assist with message delivery may

process mobile numbers solely for the purpose of delivering messages on our behalf and are expected to comply with applicable privacy, security, and telecommunications obligations.

For broader privacy practices, see the Fast Divorce® Privacy Policy at /privacy-policy.

10. Carrier and delivery disclaimers

Message delivery depends on carriers, networks, device settings, spam filters, and service availability. Carriers are not liable for delayed or undelivered messages. We are not responsible for messages filtered, blocked, delayed, lost, or misdirected because of carrier, device, network, user, or third-party issues.

SMS/MMS is not a substitute for emergency services. If you need emergency assistance, call 911 directly. Fast Divorce® SMS/MMS Programs are not designed or intended to provide time-sensitive or emergency communications.

Supported carriers include, but are not limited to, major U.S. carriers. Carrier support may change without notice. T-Mobile, AT&T, Verizon, and other carriers are not sponsors or endorsers of Fast Divorce® SMS/MMS Programs.

11. Public records and Confidential Divorce™ reminder

Court filings are generally public records unless a law or court order provides otherwise. Confidential Divorce™ is privacy-forward handling and private-structuring support where California law and court processes allow. It does not guarantee that court records, required notices, or filed materials will be private. SMS/MMS messages should never be used to send private settlement details, SSCA terms, or sensitive legal information.

12. Compliance records

We maintain consent records (including timestamp, method, and source of opt-in), STOP/HELP logs, opt-out lists, message delivery records, and related audit records for carrier, legal, fraud-prevention, and compliance purposes. Unless longer retention is required, we generally keep these records for at least two years and may keep certain records up to approximately four years or longer where needed for legal defense, carrier audits, or regulatory compliance.

13. Accessibility and changes

Accessibility. Alternative formats or assistance are available by contacting us at (818) 610-3392 or hello@fastdivorce.com.

Changes. We may update these SMS Terms prospectively by posting a new effective date. If we make material changes, we will provide notice through the Site, by SMS/MMS, or by other reasonable means before the changes take effect. Continued Program participation after the

effective date means you accept the updated SMS Terms. If you do not agree, text STOP to opt out.

14. Governing law, disputes, and contact

These SMS Terms are governed by the laws of the State of California, without regard to conflict-of-law principles. Disputes relating to SMS/MMS Programs are subject to the dispute resolution, arbitration, class action waiver, and jury trial waiver provisions in the Website Terms of Use at /terms-of-use, including the AAA Consumer Arbitration Rules and the 30-day arbitration opt-out right stated there. For paying clients, the applicable Client Agreements control, including the dispute resolution provisions in the Master Services Agreement (Rev. FD-MSA-2026-08-18-U15), subject to any non-waivable rights under law.

Either party may bring an individual qualifying claim in small claims court instead of arbitration. Claims must proceed individually, not as class, consolidated, representative, or private-attorney-general actions, except where non-waivable law provides otherwise.

Contact Fast Divorce®

Fast Divorce, Inc.

20944 Sherman Way, Suite 101, Canoga Park, CA 91303

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Email: hello@fastdivorce.com

Website: fastdivorce.com

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Text HELP to an applicable sender number for SMS support.

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