

Terms of Use

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Owner-approved release copy. Publication pending.

Rules for using fastdivorce.com, public applications, JotForm flows, checkout pages, website content, and connected public resources.

Effective date: To be set upon approved publication.

Fast Divorce®: Simple. Finished. Human.™

Public page: Terms of Use

LDA notice: Fast Divorce® is a registered and bonded California Legal Document Assistant service. LDA Registration No. 2024240911 (Los Angeles County). Expires November 16, 2026. We are not a law firm and do not provide legal advice. Clients self-represent. Courts control timing, acceptance, orders, records, and outcomes.

Related public policies

Privacy Policy: </privacy-policy>

Terms of Use: </terms-of-use>

SMS/MMS Terms: </sms-terms>

1. Acceptance, website use, and JotForm acknowledgment

These Website Terms of Use ("Terms") are published by Fast Divorce, Inc. ("Fast Divorce," "we," "us," or "our") for visitors, prospective clients, application users, checkout users, and paying clients who use fastdivorce.com and related public pages, forms, JotForm application flows, checkout pages, Client Portal access points, and resources (the "Site").

By accessing or using the Site, browsing, submitting a form, checking an "I agree" or acknowledgment box in JotForm, signing electronically, selecting a package, choosing an optional Confidential Divorce™ upgrade where offered, or completing checkout, you agree to these Terms. If you do not agree, do not use the Site.

The same published Terms may be linked from the public website and from JotForm. The current website version at </terms-of-use> is the controlling public Terms version unless a later signed Client Agreement expressly states otherwise.

Our Privacy Policy and SMS/MMS Terms & Conditions are incorporated by reference. If you opt in to SMS/MMS, you also agree to the SMS/MMS Terms. If there is a conflict between these Terms and an incorporated public policy, the policy controls for its subject matter.

Important client-contract note: A JotForm acknowledgment of these public policies is not a substitute for the required paid-client contract stack. If you hire Fast Divorce® for paid services — whether through the website JotForm application, in-person intake, or telephone intake facilitated through Clio Grow with electronic delivery — your engagement is governed by the Notice to Consumer; Legal Document Assistant Contract for Self-Help Services; Master Services Agreement Packet with Exhibits A–F (Rev. FD-MSA-2026-08-18-U15); Service + Fee Snapshot if generated; JotForm submission/payment record or Clio Grow intake record; Stripe or Clio Payments receipt/payment-plan record; selected package terms; and any triggered rider or optional upgrade election. If these Terms conflict with your Client Agreements, the Client Agreements control for that engagement to the extent permitted by law.

2. Who we are; LDA disclosure; no legal advice

Fast Divorce® is a registered and bonded California Legal Document Assistant (“LDA”) service. Fast Divorce, Inc. is registered in Los Angeles County as LDA Registration No. 2024240911. Registration expires November 16, 2026. Fast Divorce® is not a law firm, is not your attorney, and does not provide legal advice or legal representation. No attorney-client relationship is created by your use of the Site, by any communication with Fast Divorce®, or by any interaction with the Site’s content, forms, tools, or staff. You represent yourself in court. The County Clerk has not evaluated or approved our knowledge, experience, or quality of service.

Fast Divorce® may provide general legal information and prepare/file documents under your direction within California LDA scope. We do not select legal forms for you, tell you what rights to request or waive, tell you what terms to accept, predict court outcomes, represent you in court, negotiate, mediate inside the LDA package, or provide tax, financial, valuation, QDRO/DRO, discovery, hearing, trial, or contested-litigation services.

Fast Divorce® may use automation and AI-assisted tools to help format, organize, summarize, route, quality-check, and flag missing workflow items. No AI tool selects legal forms, determines eligibility, or makes legal decisions for your matter. Staff review occurs before court submissions or client-facing finalization where appropriate.

Required public LDA statement: I am not an attorney. I can only provide self help services at your specific direction.

3. Site content is general information only

Site content — including text, articles, FAQs, blog posts, videos, guides, pricing pages, package descriptions, service descriptions, and Start Here router results — is provided for general information, marketing, and process education. It may not reflect the most current legal

developments and may not apply to your situation. Site content does not constitute legal advice, form selection, or a determination of eligibility for any service.

Site use does not create an attorney-client relationship, fiduciary relationship, mediator-client relationship, or paid LDA-client relationship. Paid services are formed only through the required client contract workflow, including the Notice to Consumer, LDA Contract, and MSA Packet.

Start Here router. The Start Here page (/start) is an administrative intake tool that asks neutral questions and displays a result card based on your answers. It does not assess legal eligibility, determine which service is right for you, or constitute legal advice. Router results are administrative information only. Final acceptance is determined after application submission and Fast Divorce® review.

4. Current services and client-selected application flow

Current public service paths are SuperFast Divorce® and Complete Divorce™. Public application names are SuperFast Application and Complete Application. These are the only two public application paths currently offered through the Site.

Confidential Divorce™ is an optional upgrade that may be offered only within the Complete Divorce™ path. It is not available within the SuperFast Divorce® path and is not a separate public application path. It is privacy-forward handling and private-structuring support where California law and court processes allow. It is not a sealed divorce, secret divorce, private court record, or guarantee of confidentiality.

Current initial-application process:

SuperFast Application. Public online Clio Grow intake for review of the requested SuperFast Divorce® service. The initial application does not collect payment or complete a service contract. If the requested work fits and you choose to proceed, the required notices, service agreements and payment instructions are provided separately in the required sequence.

Complete Application. Public online Clio Grow intake for review of the requested Complete Divorce™ service. The initial application does not collect payment or complete a service contract. If the requested work fits and you choose to proceed, the required notices, service agreements and payment instructions are provided separately in the required sequence.

Confidential Divorce™ optional upgrade. Optional upgrade available only within Complete Divorce™ where offered. It adds privacy-forward handling where California law and court processes allow, without changing the selected Complete Divorce™ path. The upgrade fee is due as described in Section 7.

The applicant selects one of the two initial applications and provides information for review. Any required service acknowledgments, signatures and payment information are handled through separate later enrollment steps. Fast Divorce® does not choose your legal path, legal remedy, form selection, support position, custody request, property position, waiver, or strategy.

5. Initial intake, later enrollment, and submission confirmations

The current public online applications use Clio Grow to collect information for review. They do not collect payment, execute the LDA contract, begin services or file a court case. If the requested work fits and you choose to proceed, required notices, service agreements and payment instructions are provided separately in the required sequence. If separately enabled later, SuperFast and Complete may use a website-embedded JotForm flow with package selection, LDA disclosures (including the Notice to Consumer as the first substantive disclosure), terms/conditions, SMS consent (collected through separate checkboxes — service communication required, marketing optional, neither prechecked), ESIGN consent, e-signature, paid-in-full or payment-plan choice, optional Confidential Divorce™ selection within Complete Divorce™ only, where offered, and Stripe or Clio Payments checkout. Payment is gated until all required disclosures and acknowledgments are complete. In-person or telephone intake may also be facilitated by Fast Divorce® staff via Clio Grow, with the required contract stack delivered electronically.

The initial Clio Grow application has no checkout or payment step. Any later submission or payment is not a court filing and is not court acceptance.

An initial application confirmation concerns the answers submitted for review, not payment, an executed service contract, acceptance or court filing. Automated application-plus-payment receipts are not part of this initial Clio Grow intake. Any later separately enabled payment receipt must reflect the actual confirmed transaction status.

Fast Divorce® reviews the initial application for business fit, LDA scope and completeness. Required service acknowledgments and payment status are checked during separate enrollment before services begin or continue.

If the matter cannot be accepted or requires a different scope, Fast Divorce® may decline, refund/adjust, pause the matter until missing requirements are resolved, or recommend attorney/court self-help resources according to the presented terms and applicable law.

No draft, filing, service, court acceptance, hearing, order, judgment, or outcome timeframe is promised by checkout or receipt.

6. Client Portal is official delivery after access

After review and setup, drafts, tasks, approvals, signature requests, invoices, receipts, clerk notices, service updates, and final documents continue through the Client Portal. Once Portal access is granted, Portal posting is the official delivery channel. Email and SMS/MMS are supplemental courtesy channels. If there is a conflict between Portal posting and an email/SMS copy, the Portal posting controls for delivery and workflow purposes.

You are responsible for checking the Portal, keeping contact information current, completing posted tasks, reviewing drafts, approving documents, signing where required, paying required balances, and downloading available documents before Portal access closes.

7. Public records, Confidential Divorce™, and fee-waiver requests

Court filings are generally public records unless a law or court order provides otherwise. Confidential Divorce™ may be available as an optional client-selected upgrade only within Complete Divorce™ where offered. It is not available with SuperFast Divorce®. It does not guarantee that court records, required notices, or filed materials will be private. Selection and payment do not guarantee suitability, court acceptance, or any particular privacy outcome.

If you elect Confidential Divorce™, the full upgrade fee is due immediately upon engagement. If you select a payment plan for Complete Divorce™, the full upgrade fee is due together with the first payment and is not spread across later installments. If you select the paid-in-full option, the full upgrade fee is due together with the full Complete Divorce™ service fee. This payment timing does not change any cancellation or refund rights under your Client Agreements or applicable law.

If you ask Fast Divorce® to prepare court fee-waiver request paperwork, we prepare the request from the information you provide within LDA scope. The court decides whether to approve or deny a fee waiver. Fast Divorce® does not decide eligibility, does not promise approval, and is not responsible if a fee waiver is denied, revoked, or only partially granted.

8. Payments, coupons, payment plans, refunds, chargebacks, and chargeback defense costs

Prices, payment choices, coupons, payment plans, optional upgrades, court/vendor costs, publication/posting costs, certified-copy/certification costs, and application/checkout disclosures presented at checkout or in the Client Agreements control the specific transaction.

Coupons change price, not scope. Payment-plan approval and payment processing may be handled through Stripe, Clio Payments, or another approved payment processor.

Once you sign/accept the Client Agreements for a matter, the Client Agreements control service fees, pass-through court/vendor costs, publication/posting costs, payment-plan terms, cancellation rights, refunds, credits, reactivation, holds, chargeback/dispute procedures, chargeback defense costs, and judgment hold for that engagement. If a mandatory LDA cancellation right applies, it is governed by the required Legal Document Assistant Contract and applicable law, including your right to cancel within 24 hours after signing as provided by California Business and Professions Code section 6410.

Chargebacks or payment disputes do not cancel signed contracts, work already performed, balances owed, or authorizations. Fast Divorce® may use signed contracts, JotForm submissions, Clio Grow intake records, e-sign records, Stripe records, Clio Payments records, IP/device/timestamp metadata, receipts, Portal/email/SMS logs, draft delivery proof, filing proof, and payment authorization records to respond to payment disputes. If a chargeback or payment dispute is resolved in Fast Divorce®'s favor, withdrawn, or otherwise determined not to be a

valid basis for reversal, you may be responsible for the full original balance, any chargeback fees or processor penalties imposed on Fast Divorce® by Stripe, Clio Payments, card networks, or other payment processors, and Fast Divorce®'s actual and reasonable costs of gathering evidence and responding to the dispute, as stated in your Client Agreements.

Judgment hold. For paying clients, no judgment paperwork shall be completed, finalized, or submitted to the court until the client's account balance shows \$0.00 across all service fees, installment payments, pass-through costs, chargeback defense costs, and any other amounts owed to Fast Divorce®, as stated in the Client Agreements. This hold does not affect statutory cancellation or refund rights.

9. Acceptable use

1. Do not disrupt, damage, scrape, crawl, attack, or gain unauthorized access to the Site, Client Portal, JotForm, Stripe, Clio Payments, or connected systems.
2. Do not upload unlawful, abusive, harassing, defamatory, obscene, fraudulent, malicious, or infringing content.
3. Do not impersonate another person or misrepresent your authority to use a mobile number, email address, payment method, or account.
4. Do not submit viruses, malware, harmful code, spam, or unauthorized automated requests.
5. Do not use the Site to hide assets, avoid lawful disclosure, mislead a court, evade service, commit fraud, or violate rights of others.
6. Do not send full Social Security numbers, full card numbers, bank credentials, medical records, or highly sensitive facts through ordinary email or SMS/MMS.
7. Do not copy, reproduce, scrape, train AI systems on, reverse-engineer, or commercially exploit Site content, workflows, templates, package names, or proprietary materials.
8. Do not use the Site in any manner that violates applicable federal, state, or local law.

Fast Divorce® may suspend or terminate your access to the Site for violation of these acceptable use rules, suspected fraud, security threats, or other conduct that harms or threatens to harm the Site, our systems, our clients, or third parties.

10. Intellectual property

The Site and its content, including text, designs, graphics, logos, icons, videos, software, layouts, workflows, package names, brand elements, and marketing materials, are owned by or licensed to Fast Divorce, Inc. and are protected by copyright, trademark, trade dress, and other laws.

Fast Divorce®, Fast Divorce California®, SuperFast Divorce®, Complete Divorce™, Confidential Divorce™, File Together™, Simple. Finished. Human.™, and related names, logos, service marks, workflows, and designs are trademarks or service marks of Fast Divorce, Inc. You may not use

our marks without prior written permission. Nothing on the Site grants any license or right to use any trademark displayed on the Site without written permission.

Subject to these Terms, you receive a limited, non-exclusive, non-transferable, revocable license to access and use the Site for personal, non-commercial use. You may not copy, modify, reproduce, distribute, sell, exploit, reverse engineer, decompile, train AI systems on, or extract Site content or software except as permitted by applicable law. This limited license terminates automatically if you violate these Terms.

11. Third-party services

The Site may use or link to third-party services such as JotForm, Stripe, Clio Payments, Clio Grow, Clio Manage, e-signature systems, scheduling tools, analytics tools, email/SMS providers, client-portal tools, EFSPs, courts, professional resources, or external websites. We do not control third-party services and are not responsible for their content, security, privacy practices, payment processing, availability, or terms. Your use of third-party services is governed by their terms and policies. Any link to a third-party site is not an endorsement of that site's content, products, or services.

12. DMCA / Copyright complaints

If you believe that content on the Site infringes your copyright, please send a written notice to our designated agent with the following information: (i) a description of the copyrighted work you claim has been infringed; (ii) a description of where the allegedly infringing material is located on the Site; (iii) your name, address, phone number, and email address; (iv) a statement that you have a good-faith belief that the use is not authorized by the copyright owner, its agent, or the law; (v) a statement, under penalty of perjury, that the information in the notice is accurate and that you are the copyright owner or authorized to act on the owner's behalf; and (vi) your physical or electronic signature.

Send DMCA notices to: Fast Divorce, Inc., Attn: DMCA Agent, 20944 Sherman Way, Suite 101, Canoga Park, CA 91303, or by email to hello@fastdivorce.com with "DMCA Notice" in the subject line.

13. Electronic communications consent

By using the Site, submitting a form, or creating an account, you consent to receive electronic communications from Fast Divorce® (including email, SMS/MMS if separately opted in, Portal messages, and Site notifications). You agree that all agreements, notices, disclosures, and other communications we provide electronically satisfy any legal requirement that such communications be in writing, to the extent permitted by applicable law. This does not affect your rights under the ESIGN Act, California UETA, or the separate ESIGN/UETA consent in the Client Agreements.

14. Disclaimers, limitation of liability, and binding on successors

14.1 Disclaimers.

To the maximum extent permitted by law, the Site and Site content are provided “as is” and “as available,” without warranties of any kind, whether express, implied, or statutory. Fast Divorce® disclaims all warranties, including but not limited to implied warranties of merchantability, fitness for a particular purpose, accuracy, completeness, non-infringement, and title. Fast Divorce® does not warrant that the Site will be uninterrupted, error-free, secure, always available, compatible with every device/browser, free of viruses or harmful components, or that Site information is complete, current, or applicable to your situation.

14.2 Limitation of liability.

To the maximum extent permitted by law, Fast Divorce® and its owner, officers, employees, contractors, and agents shall not be liable for any indirect, incidental, special, consequential, punitive, lost-profit, lost-data, lost-goodwill, or similar damages arising from Site use, reliance on Site content, inability to use the Site, or any conduct or content of any third party on the Site.

14.3 Liability cap.

Fast Divorce®’s total aggregate liability for all claims arising out of or relating to the Site and these Terms shall not exceed the greater of \$100 or the amount you paid through the Site for the specific transaction giving rise to the claim, unless applicable law requires otherwise. For paying clients, the limitation of liability in the Master Services Agreement (Rev. FD-MSA-2026-08-18-U15) controls for claims arising from the paid engagement.

14.4 Carve-outs.

The limitations in Sections 14.2 and 14.3 do not apply to liability arising from Fast Divorce®’s own fraud, intentional misrepresentation, willful misconduct, or gross negligence, to the extent such liability cannot be limited under applicable California law.

14.5 Non-waivable rights preserved.

Nothing in this Section 14 limits or waives any right or remedy that cannot be limited or waived under applicable California law, including but not limited to rights under the California Legal Document Assistant Act (Business and Professions Code sections 6400–6415), the Consumers Legal Remedies Act (Civil Code sections 1750– 1785), or other non-waivable consumer protection statutes.

14.6 Binding on successors.

The limitations, exclusions, and waivers in this Section 14 apply with equal force to any claim brought by or on behalf of your estate, heirs, executors, administrators, trustees, personal representatives, beneficiaries, successors, or assigns. No death, incapacity, or transfer of interest enlarges the scope of Fast Divorce®’s liability beyond what is stated in these Terms.

15. Indemnification

You agree to indemnify, defend, and hold harmless Fast Divorce, Inc., its owner, officers, employees, contractors, agents, and service providers (collectively, the “Indemnified Parties”) from and against any third-party claims, demands, actions, liabilities, damages, losses, costs, and expenses, including reasonable attorney fees, arising out of or related to: (i) your misuse of the Site; (ii) your violation of these Terms; (iii) your violation of applicable law; (iv) your infringement of the rights of any third party; (v) content you submit through the Site; (vi) your use of the Site to hide assets, mislead a court, evade service, or commit fraud; or (vii) claims brought by or on behalf of your estate, heirs, executors, administrators, trustees, personal representatives, beneficiaries, successors, or assigns to the extent such claims arise from any of the foregoing.

Your indemnification obligations do not apply to the extent a claim arises solely and directly from Fast Divorce®’s own fraud, intentional misrepresentation, willful misconduct, or gross negligence.

16. Governing law, dispute resolution, arbitration, and opt-out

16.1 Governing law.

These Terms are governed by the laws of the State of California, without regard to conflict-of-law principles that would result in the application of the laws of any other jurisdiction.

16.2 Informal resolution first.

Before initiating arbitration or any court proceeding (other than a small claims action), the complaining party must send a written dispute notice to the other party describing the claim, the specific facts supporting it, and the relief sought. For notices to Fast Divorce®, send to: Fast Divorce, Inc., 20944 Sherman Way, Suite 101, Canoga Park, California 91303, Attn: Dispute Resolution, or by email to hello@fastdivorce.com with subject line “Dispute Notice.” The parties shall attempt in good faith to resolve the dispute informally for 30 calendar days from the date the dispute notice is received. If the dispute is not resolved within that 30-day period, either party may proceed as provided in this Section 16.

16.3 Binding individual arbitration.

Any dispute, claim, or controversy arising out of or relating to these Terms, the Site, or the relationship between the parties that is not resolved informally under Section 16.2 and is not filed in small claims court under Section 16.4 shall be resolved exclusively by binding individual arbitration administered by the American Arbitration Association (“AAA”) under the AAA Consumer Arbitration Rules then in effect, except as modified by this Section 16. The Federal Arbitration Act (9 U.S.C. sections 1–16) governs the interpretation and enforcement of this arbitration agreement. If the Federal Arbitration Act does not apply, the California Arbitration Act (California Code of Civil Procedure sections 1280–1294.4) governs. The arbitration shall be conducted by a single neutral arbitrator in Los Angeles County, California, or, at your election, by telephone, video conference, or written submissions if permitted by AAA rules. The arbitrator

shall apply California substantive law. The arbitrator's award shall be final and binding, and judgment on the award may be entered in any court of competent jurisdiction.

16.4 Small claims court exception.

Either party may bring an individual action in small claims court in the county where you reside or in Los Angeles County, California, if the claim falls within the small claims court's jurisdictional limits. If a small claims action is removed, transferred, or appealed to a court of general jurisdiction, the receiving party may elect to enforce this arbitration agreement.

16.5 Class action and collective action waiver.

You and Fast Divorce® each agree that any dispute resolution proceeding — whether in arbitration, small claims court, or any other forum — shall be conducted only on an individual basis and not as a class, collective, consolidated, mass, or representative action or proceeding. The arbitrator may not consolidate more than one person's claims, may not preside over any form of class, collective, or representative proceeding, and may not award relief to anyone other than the individual party seeking relief. If this class action waiver is found to be unenforceable as to a particular claim or request for relief, that claim or request for relief shall be severed and proceed in a court of competent jurisdiction in Los Angeles County, California, subject to the jury trial waiver in Section 16.6.

16.6 Jury trial waiver.

To the maximum extent permitted by applicable law, you and Fast Divorce® each knowingly, voluntarily, and irrevocably waive any right to a trial by jury in any action, proceeding, or counterclaim arising out of or relating to these Terms, the Site, or the relationship between the parties. This waiver applies whether the action is in contract, tort, statute, or any other legal theory. If a court determines that applicable law precludes enforcement of this jury trial waiver as to a particular claim, that claim shall proceed in court subject to all other terms of this Section 16.

16.7 Arbitration fees.

Fast Divorce® shall pay all AAA filing, administration, and arbitrator fees that exceed the amount you would pay to file a complaint in the California Superior Court for the county in which you reside, consistent with the AAA Consumer Arbitration Rules and the AAA Consumer Due Process Protocol. If AAA is unavailable or unwilling to administer the arbitration, the parties shall agree on an alternative provider that applies consumer-protective fee rules, or a court shall appoint one. Fast Divorce® shall timely pay its share of all arbitration fees as required by California Code of Civil Procedure sections 1281.97 and 1281.98. Failure to timely pay is a material breach and entitles you to the remedies provided by those sections.

16.8 Public injunctive relief.

Nothing in this Section 16 waives either party's right to seek public injunctive relief in a court of competent jurisdiction to the extent such right cannot be waived under California law. Any such claim for public injunctive relief shall be stayed pending resolution of all arbitrable claims.

16.9 Prevailing party fees.

In any arbitration or court proceeding arising out of or relating to these Terms, the arbitrator or court may award the prevailing party its reasonable attorney fees and costs.

16.10 30-day arbitration opt-out.

You may opt out of this arbitration agreement by sending a clear, signed written notice to Fast Divorce, Inc., 20944 Sherman Way, Suite 101, Canoga Park, California 91303, Attn: Arbitration Opt-Out, or by email to hello@fastdivorce.com with subject line "Arbitration Opt-Out," within 30 calendar days after you first accept these Terms. The opt-out notice must include your full name, mailing address, email address, and a clear statement that you opt out of the arbitration agreement. Timely opt-out removes only the obligation to arbitrate; all other terms remain in full force. If you do not opt out within 30 calendar days, you are bound by this arbitration agreement.

16.11 Venue.

For any action or proceeding that is not subject to arbitration under this Section 16 or that is not brought in small claims court, the exclusive venue shall be the state or federal courts located in Los Angeles County, California. You consent to personal jurisdiction in those courts and waive any objection to venue in Los Angeles County, including any objection based on inconvenient forum. For paying clients, the venue provisions in the Client Agreements control for claims arising from the paid engagement.

16.12 Binding on successors.

This arbitration agreement and all dispute resolution provisions in this Section 16, including the class action waiver, jury trial waiver, and contractual limitations period, bind your heirs, executors, administrators, trustees, personal representatives, beneficiaries, successors, and assigns. A claim brought by or on behalf of your estate or successors is subject to this Section 16 to the same extent as if you brought the claim personally.

16.13 Contractual limitations period.

Any claim arising out of or related to these Terms or the Site must be commenced within one (1) year after the date you knew or reasonably should have known of the facts giving rise to the claim. If applicable law prohibits shortening the limitations period for a particular type of claim below one year, the shortest period permitted by applicable law applies to that claim. This contractual limitations period applies to claims brought by you, by your estate, heirs, executors, administrators, trustees, personal representatives, beneficiaries, successors, or assigns. For paying clients, the contractual limitations period in the Client Agreements controls for claims arising from the paid engagement.

16.14 Survival.

This Section 16 survives termination, expiration, or cessation of your use of the Site.

17. Severability, waiver, and survival

17.1 Severability.

If any provision of these Terms is held to be invalid, illegal, void, or unenforceable by a court or arbitrator of competent jurisdiction, that provision shall be modified to the minimum extent necessary to make it valid and enforceable, or, if modification is not possible, severed from these Terms. The remaining provisions shall continue in full force and effect.

17.2 No waiver.

The failure of either party to enforce any provision of these Terms at any time does not waive that party's right to enforce that provision or any other provision later. A waiver is effective only if in writing, signed by the waiving party, and only for the specific instance stated.

17.3 Survival.

The following provisions survive termination or cessation of your use of the Site: Section 2 (Who we are; LDA disclosure), Section 3 (Site content is general information only), Section 10 (Intellectual property), Section 14 (Disclaimers, limitation of liability, and binding on successors), Section 15 (Indemnification), Section 16 (Governing law, dispute resolution, arbitration), this Section 17, and any other provision that by its nature should survive.

18. Complaint process

If you have a complaint about Fast Divorce®'s services or conduct, you may:

1. Submit a complaint through the Client Portal (if Portal access has been granted) or by email to hello@fastdivorce.com with "Complaint" in the subject line.
2. Send a written complaint by mail to: Fast Divorce, Inc., 20944 Sherman Way, Suite 101, Canoga Park, California 91303, Attn: Complaint.
3. File a complaint with the county clerk's office in the county where Fast Divorce® is registered: Los Angeles County Registrar-Recorder/County Clerk, 12400 Imperial Highway, Norwalk, CA 90650, (800) 201-8999.

Fast Divorce® will acknowledge receipt of your complaint within 10 business days and will work to address your concern promptly.

19. Force majeure

Fast Divorce® is not responsible for any delay or failure in Site availability caused by events beyond its reasonable control, including but not limited to: court closures, government shutdowns, pandemic or public-health restrictions, natural disasters, fires, earthquakes, floods, power outages, internet or telecommunications failures, carrier or vendor failures, cyberattacks, labor disputes, civil unrest, acts of war or terrorism, or changes in law or regulation.

20. Accessibility

Fast Divorce® is committed to making the Site accessible to users with disabilities. If you experience difficulty accessing any part of the Site or need these Terms in an alternative format, please contact us at hello@fastdivorce.com or (818) 610-3392 and we will work to accommodate your request.

21. Changes and contact

We may update these Terms from time to time by posting the updated Terms with a new effective date. If we make material changes, we will provide notice through the Site or by other reasonable means before the changes take effect. Continued use of the Site after the new effective date means you accept the updated Terms. If you do not agree, stop using the Site.

Contact Fast Divorce®

Fast Divorce, Inc.

20944 Sherman Way, Suite 101, Canoga Park, CA 91303

Phone: (818) 610-3392

Email: hello@fastdivorce.com

Website: fastdivorce.com

LDA Registration No. 2024240911 (Los Angeles County) · Expires November 16, 2026

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